



**Warwickshire Police and Crime
Commissioner's**

Engagement Strategy

Draft August 2014

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Foreward by Ron Ball Police and Crime Commissioner

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Alternative formats

A summary of the draft Community engagement strategy can be made available in alternative formats. For more information please contact The Office of the Police and Crime Commissioner 01926 412322 or email us at OPCC@warwickshire.gov.uk

Foreward by Ron Ball, Police and Crime

Commissioner for Warwickshire.

Picture of Ron Ball consulting with residents.

The Police and Crime agenda involves many residents, volunteers and organisations working together to ensure Warwickshire is a safe place to live, work and visit. Through this engagement strategy I will set out how I intend to meaningfully engage with the:

- Public,
- Specific interest groups including victims, witnesses and young people,
- Community safety partners,
- The Police service.

I will ensure I have an advertised programme of engagement opportunities. It is my hope that anyone living, working or visiting Warwickshire will have the opportunity to express their views / concerns to me either in person, via written communication with my office, or through my network of Community Safety Ambassadors.

As the Warwickshire elected representative, who is responsible for holding the Chief Constable to account, I firmly believe that listening and responding to the views and experiences of the community and partner organisations is key to ensuring we have an efficient and effective Police force.

Over the years the Police and public sector have experienced significant funding cuts. It is my responsibility to ensure these cuts have minimal impact on front line policing and services. In order to understand if this is the case it is essential that I am able to effectively engage with residents, seek their views and opinions to inform and influence decisions which could ultimately effect or impact on residents and the services they receive.

Empowered local communities are key to addressing crime and disorder in their community. There are many people who volunteer their time to make Warwickshire a safer place. They provide residents with knowledge of how to protect themselves and their property, providing services to vulnerable and isolated residents and inform me of national and local issues which impact on them.

Working together to address crime and disorder is essential. By ensuring I have mechanisms in place to inform, consult and involve residents, partner agencies and business, I will ensure that the feedback I receive will help inform, influence and shape our future policies and service provision.

I welcome your views, thoughts and observations on this engagement strategy. These can be e-mailed to me at opcc@warwickshire.gov.uk.

Ron Ball
Police and Crime Commissioner

Warwickshire.

1. Context.

The Police Reform and Social Responsibility Act 2011 places a statutory duty on Police and Crime Commissioners to listen and have regard to the views of local people about policing in their area.

Warwickshire's Police and Crime Plan 2013 – 2017 sets out five priorities:-

- To reduce crime and disorder
- To protect the public from harm
- To empower local communities to prevent crime and disorder
- To deliver an efficient and effective police force for Warwickshire
- To meet the requirements of the Strategic Policing Requirement

This Engagement Strategy underpins the delivery of these key priorities, in particular the focus on empowering local communities to prevent crime and disorder.

The Plan reflects the part everyone can play in reducing crime and disorder. It highlights the importance of volunteers in this work, whether as special constables, police staff volunteers, independent custody visitors, street pastors, mentors or as members of Neighbourhood Watch.

Listening to the views of local people, including special interest groups, provides valuable information about what works, what does not work and how we can do better.

In a policing area the size of Warwickshire with more than half a million people and a range of diverse communities, effective engagement represents a challenge.

This strategy outlines how we will work together to inform, consult and involve local people to improve the services which Warwickshire's Police and Crime Commissioner is responsible for. It is for everybody who wants to get involved in influencing current and future service provision and enhancing the quality of life for people across Warwickshire.

Warwickshire is a safe place to live and that in itself is an important message to send but there is much more we can do together to reduce crime and anti-social behaviour in the county so that people are safe and feel safe in their communities.

2. What is Engagement?

Essentially, engagement is about making sure that people can get involved and take part in a range of ways in the planning, development and delivery of services. It goes further than informing and consulting local people by seeking to enable communities to take an active part in influencing decision-making and service delivery. The main levels of community engagement are:



Everyone should be involved in making Warwickshire a great place to live, and work. If you live, are part of a local group or business in Warwickshire, you will know what community safety issues there are in your community. You may have a view on how issues can be addressed or services improved in the future. By taking part you can help influence decisions that are being made about policing and community safety in Warwickshire.

3. Who is this strategy for?

This strategy is for anyone who is interested in playing a part in improving the policing service in Warwickshire. This includes public and private organisations, voluntary and community groups, residents, workers and students.

4. Our Vision - “To protect the public from harm”.

The vision is based on communities that are informed and empowered to engage. We aim to be responsive to the feedback from communities and involve you in decision-making and shaping the services that affect you. To achieve this information, consultation and involvement must be provided on

the right issues, targeted at the right people, at the right time, in an accessible way. The Police and Crime Commissioner is committed to involve and empower Warwickshire residents and communities and we will follow the principles below.

Be honest and open

- Make clear the purpose of any engagement activity and use the right methods (proportionate to the significance of the issues) to engage local people
- Be clear about what can be influenced.
- Use honest, accurate and unbiased information

Listen to each other's views

- Listen and respond to individuals and communities, enabling and empowering residents to play an effective role in setting priorities, designing services and influencing decisions to shape their local area.

To be inclusive

- Undertake fair and impartial engagement to ensure individuals are offered equal opportunities to participate in issues that may affect them and make a difference.
- No one section of the community is disadvantaged in terms of the policing service they receive.

Work together

- Share knowledge and information openly with residents and partners, whilst respecting confidentiality. Use what we have learnt to better understand and engage with our communities, and to improve the services we deliver.

Keep in touch

- Provide feedback and demonstrate the changes that are made as a result of engagement.

Engagement Principles.

5. Types of Engagement.

Each type of engagement is important and different methods will be used depending on the aim, activity and circumstances. People will be engaged in a way that considers their needs and takes account of local circumstances. The approach and resources required will be proportionate to the issue and likely benefits. Engagement will take place as early as possible to ensure that services are shaped around the needs and aspirations of local communities.

The principal ways that we will inform and consult with you (dependant upon the type of decision being made) are set out in table 1. The detail around the actions and types of activities we plan to deliver over the term of office are detailed in the three action / delivery plans, see appendix 5.1, 5.2 and 5.3.

Informing You.	Consulting You.	Involving You.
Providing information to keep you informed about what is happening, and help you understand an issue, service or a planned action.	Asking you for feedback, advice or opinion on a particular issue – stating what can and cannot be changed.	Working together throughout the process to ensure that concerns and aspirations are understood and considered, encouraging people to put forward ideas, options, initiatives and actions.
Posters, fliers, banners and publications.	Questionnaires and surveys, structure feedback form, surveys.	Public or specific targeted discussion meetings with interested parties.
Local newspaper press releases, publications, radio and TV interviews.	Online surveys and e-consultation (via the internet).	Public or stakeholder workshops to identify issues and shape options.
Newsletters, letters, leaflets or summaries, websites.	Public, neighbourhood or specific meetings or surgeries.	Participatory budgeting.
Email, Twitter, web alerts, Facebook, podcast.	Residents, citizens, user panels, discussion groups and community groups.	Interaction with Members of Parliament, elected Warwickshire Councillors, Parish Councillors, employees.
Information stalls / open days/ roadshows / exhibitions.	Consultation events/ workshops / roadshows.	Comments and complaints.
Public and specific meetings, presentations, briefings.	Written consultation through letter or email.	Providing opportunities for community run services.

Table 1: The types of communication the Warwickshire Police and Crime Commissioner may use to engage the public.

6. Who should be involved?

Good engagement needs a defined audience. It is important to engage with those who are most likely to be affected by services, policies and decisions. This may be residents, people who work in the county, visitors, voluntary organisations, businesses, parish councils or residents' associations.

There are many groups, organisations and individuals that represent different interests. The contacts to be considered depend upon the subject matter.

Before undertaking an engagement exercise we will consider the following:

- Who should be involved?
- Why are people / groups being involved?
- Timing of involvement. (Consultation should be open for 12 weeks unless there are clear reasons such as statutory guidelines that say otherwise (e.g. there are shorter statutory time periods for planning consultations)).
- How people will be involved

We support strong, active and inclusive communities, who are informed and involved in decision-making. To enable people to get involved, groups, communities and individuals need to have the opportunity to learn about the relevant processes, and develop skills and knowledge on how to influence decisions. This is called building capacity. This can have added benefits, as organisations learn more about communities' needs as well as communities learning more about the decision making process. Over time this helps to improve relationships and the quality of involvement that takes place.

Opportunities to do this should be provided at appropriate times to ensure people can prepare for their involvement. This is particularly important for people representing community groups who often have very limited time and resources.

There are some people that very rarely get involved with what is happening in their local area. These may be people who do not know about what's happening, are not confident or able to get involved, may not wish or have the time to be involved or may be happy with the decisions being made. These people are sometimes called 'hard to reach' or 'seldom heard' or 'hard to hear' groups.

Hard to reach groups are groups of people that may be or feel excluded from engagement due to their personal circumstances or previous experiences. Disadvantaged groups may find it more difficult than normal to get involved.

The involvement of people whose voices may not be heard or who can be marginalised must be given particular consideration. These groups include age, gender, disability, race, religion/belief, pregnancy, marital / partnership status and sexual orientation.

We are keen to involve under-represented groups and specific interest groups such as, but not exclusive to, those detailed below in diagram 1.

Considering different ways to engage and communicate helps hard to reach groups but also benefits everyone and is good practice.

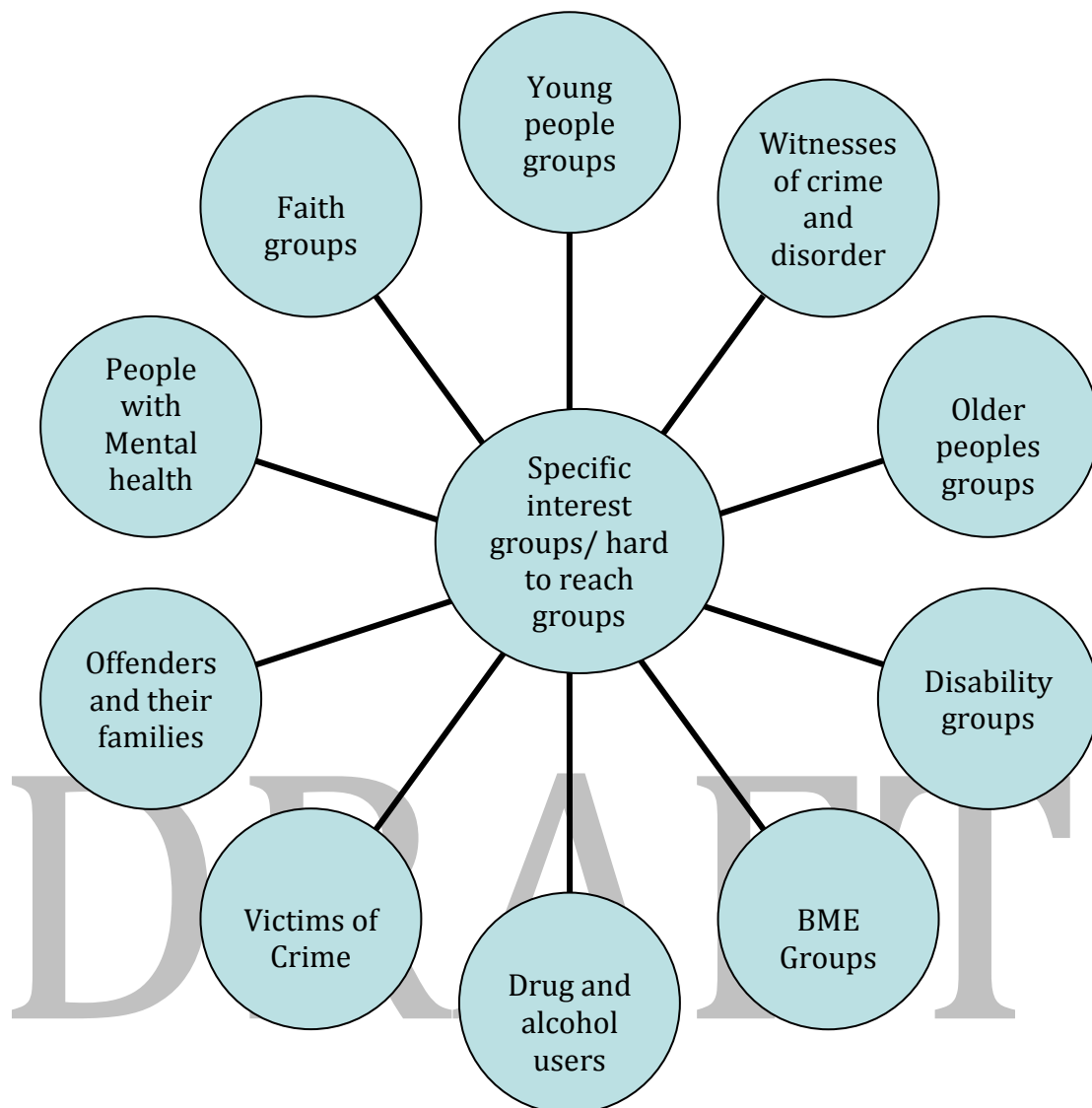


Diagram 1: Specific interest groups / hard to reach groups which the Police and Crime Commissioner may wish to specifically engage with.

7. What happens to the results?

Effective community engagement will help us to understand local communities' concerns, needs and issues, which will help us deliver good quality services and better outcomes.

On a daily basis the office receives feedback, suggestions, Freedom of Information requests, general correspondence and complaints. The office aims to acknowledge all correspondence with the office in 3 working days and provide a formal written response within 28 working days. The staff of the OPCC will consult where appropriate with partner agencies to ensure a full response is provided to the correspondent. The exception to this aim is Freedom of Information requests, which will be respond to as per the statutory requirements.

To demonstrate that we have listened after a formal consultation we will:

- Publish on the website a summary of formal consultation feedback received and our response to it.
- Where possible show how the results have been used to influence final decisions.
- Feedback the results and the decision to those who took the time to get involved.

Data protection – your details

When we deal with your feedback we will keep to relevant data protection laws. Your details will be entered onto a consultation database but we will not disclose personal information to third parties for marketing purposes. In all our dealings with the public, we are committed to following the Human Rights Act 1998.

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Warwickshire PCC Police engagement action plan 2014-16

Police and Crime Plan Objective 3 • Deliver an efficient and effective police service

Action number	Aim	Action	Type of Engagement	Details	Outcome	Measure	Owner	Timescale	Update	Status
Police officers and police staff.										
PO1	To raise awareness of the Police and Crime Commissioner.	Produce and distribute literature about the role and responsibilities of the PCC.	Inform	Produce web based information about the PCC for all employees to access	Increased public awareness of the PCC.		Publicity and Media officer	First leaflet to be produced and distributed by 01/11/2014		
PO2			Inform	Produce regular updates/ Newsletters in regards to the work of the PCC and his office for staff on the website.	Staff feel informed about action taken and delivered by the PCC, especially when that action impacts on them.	Online, via email updates, annual survey of staff ??	Publicity and Media officer and all PRO's	First update to be produced and distributed by 01/11/2014 quarterly update there after.		
PO4		Develop and release regular press releases regarding the work of the PCC.	Inform	Press releases to be circulated to staff where appropriate.	Increased staff awareness of the PCC and activities he is involved with.	Number of press release circulated.	Publicity and Media officer	First press release by 16/09/14. weekly there after.		
PO6	To provide a range of engagement opportunities for the staff to engage with the PCC and share their views, concerns or ask questions.	To promote social media engagement opportunities.	Inform	All correspondence to include links to Facebook, Twitter, the PCC website and blog site.	To provide staff with a range of engagement opportunities to suit them.	Number of new followers, tweets, friends and website visitors.	All staff	30/09/2014		
PO7		To develop, promote and deliver Police engagement days in each district/ borough. See police eng days plan tab.	Inform and involve	To develop a programme of Police engagement days in each district/ borough providing the staff with meaningful opportunities to address the PCC.	To provide all staff with a range of opportunities to meet the PCC and ask questions.	Number of Police engagement days delivered. Number of staff engaged with. Number of questions answered or feedback given. Number of actions taken away and their outcomes.	PRO for each locality.	Programme developed by 30/09/2014. First Police engagement days delivered by July 14. 1 a month thereafter.		
PO8		To promote and deliver public scrutiny meetings.	Inform and involve	To promote and deliver bi-monthly webcast public scrutiny meetings in rotation around the borough/ districts. To encourage staff to attend or to view.	To provide public and staff with the opportunity to ask the PCC and Chief Constable questions. To provide informative information about a range of work areas of relevance to them.	Number of staff attending the meetings. Number of people viewing the webcast, number of tweets associated with the webcast. Number of public asking questions, number of tweets asking questions to the PCC/ CC. Feedback received in regards to the meeting.	Admin Staff and Publicity and Media officer	Ongoing		
PO9		To provide a dedicated e-mail address for staff to ask the PCC a question.	Involve	Promote, monitor and answer all questions by purpose Warwickshire.	All staff understand how to ask the PCC any question even if they have not been able to attend one of the engagement days.	Number of e-mail questions received, number answered and number of staff satisfied with the answer.	Duty PRO			
Engagement with Police Volunteer programmes.										
PO10	To recognise support the wide range of volunteers who work with the police	To proactively support, assist with the development and fund of the specials constabulary.	Inform and involve	To attend and participate in meetings and activities as required by the Specials Steering group	to achieve an efficient and effective Specials constabulary and to ensure the PCC's desired uplift in Specials is achieved.	Number of specials, annual staff survey, PDR's.	PRO engagement			
PO11		To proactively support, assist with the development and fund of the Police Support Volunteers.	Inform and involve	To attend and participate in meetings and activities as required by the Police Support Volunteers Steering group	To ensure the PSV programme is resourced appropriately, that PSV are receiving the support they require to succeed and PSV are providing value add to the organisation.	Providing opportunities for you to have your say about decisions, services and plans through consultations, surveys	PRO engagement			
PO12		To proactively support, assist with the development and fund of the Citizens academy.	Inform and involve	To attend and participate in meetings and activity as required by the Citizens Academies Steering group	To oversee the development of a successful Citizens academy scheme in Warwickshire.	number of Academies delivered, Number of attendees and number who graduate, attendees evaluation.	PRO engagement			
PO13		To proactively support, assist with the development and fund of the Cadets scheme.	Inform and involve	To attend and participate in meetings and activity as required by the Cadets Steering group	To oversee the development of a successful cadet scheme in Warwickshire.	Number of Cadets, percentage who successfully complete the course, number who go into Police volunteers roles, cadets evaluation individuals and project report.	PRO engagement			
Engagement with the Police Family.										
PO14	Celebrate and thank officers staff and volunteers for their commitment and activity.	To deliver 2 PCC garden parties for Officers, Staff and volunteers plus a guest.	Inform and involve	An event to be held at Leek Wotton and another in the North to thank the Police family for their work. To coincide with Andy's retirement.	A work force that is engaged and positive. A workforce that feels valued and respected.	Number of events held, Number of Police family who attend, attendees evaluation.	PRO engagement and Anya Ward.??			

Warwickshire PCC Community engagement action plan 2014-16

Police and Crime Plan Objective 4 • To empower local communities to prevent crime and disorder

Action number	Aim	Action	Type of Engagement	Details	Outcome	Measure	Owner	Timescale	Update	Status
General Public Engagement										
ce1	To raise awareness of the Police and Crime Commissioner.	Produce and distribute literature about the role and responsibilities of the PCC.	Inform	Produce leaflets for use at community engagement events, GP surgeries, council front desks etc.	Increased public awareness of the PCC.		Publicity and Media officer	First leaflet to be produced and distributed by 01/11/2014		
ce2			Inform	Produce regular updates and articles for district/ borough magazines, school newsletters, older peoples forums, Parish Council newsletters/ websites, website, neighbourhood watch newsletters and e-mails, community safety ambassadors and ICV's, members of the public who sign up to community messages on the website.	Members of the public feel informed about action taken and delivered by the PCC.	Online bi annual survey of residents who receive community messages.	Publicity and Media officer	First update to be produced and distributed by 01/11/2014 quarterly update there after.		
ce3			Inform	Produce roller banners and posters for community engagement events.	To provide a centre piece to attract members of the public to engage with the PCC	Roller banners produced. Number of members of the public who engage with PCC at public events where the roller banners are present.	Publicity and Media officer	Roller Banners produced by 1/11/14		
ce4		Develop and release regular press releases regarding the work of the PCC.	Inform	Press releases to be circulated to the Media, OPCC, CSA's, ICV's, Parish Councils, funded groups, CSP's, elected members and via community messages where appropriate.	Increased public awareness of the PCC and activities he is involved with.	Number of press release circulated. Number of press releases published or reported on by the media.	Publicity and Media officer	First press release by 16/09/14. weekly there after.		
ce5			Inform	Develop a community database to distribute appropriate media releases to.	Increased public awareness of the PCC and activities he is involved with.	Number of community groups and individuals receiving up to date media releases.	Publicity and Media officer	30/09/2014		
ce6	To provide a range of engagement opportunities for the public to engage with the PCC and share their view, concerns or answer their questions.	To promote social media engagement opportunities.	Inform	All correspondence to include links to Facebook, Twitter, the PCC website and blog site.	To provide residents with a range of engagement opportunities to suit them.	Number of new followers, tweets, friends and website visitors.	All staff	30/09/2014		
ce7		To develop, promote and deliver community out and about days in each district/ borough. See out and about days plan tab.	Inform and involve	To develop a programme of Out and about days (inc public surgeries) in each district/ borough providing the public with meaningful opportunities to address the PCC.	To provide the public with a range of opportunities to meet the PCC and ask questions.	Number of out and about days delivered. Number of residents engaged with. Number of questions answered or feedback given. Number of tick surveys completed.	PRO engagement	Programme developed by 30/09/2014. First out and about days delivered by 20/12/14.		
ce8		To promote and deliver public scrutiny meetings.	Inform and Involve	To promote and deliver bi-monthly webcast public scrutiny meetings in rotation around the borough districts.	To provide the public with the opportunity to ask the PCC and Chief Constable questions. To provide the public with informative information about a range of work areas of relevance to them.	Number of public attending the meetings. Number of people viewing the webcast, number of tweets associated with the webcast. Number of public asking questions, number of tweets asking questions to the PCC/ CC. Feedback received in regards to the meeting.	Admin Staff and Publicity and Media officer	Ongoing		
ce9		To seek the publics views on a range of current topics.	Consult	To actively consult the public for feedback on specific topics through PCC annual survey, the websites online survey, public questionnaire and local publications. Consult include Police and crime, refresh, precept, victim services, experiences dealing with the Police etc.	To develop informed policies and practices which are reflective of public opinion.	Number of respondents. Policies / practices that are influenced/ reinforced by public responses.	All staff	Ongoing		
ce10		To deliver informal chats with the public.	Consult	On an informal basis discuss issues relevant to the PCC with randomly selected members of the community.	To develop informed policies and practices which are reflective of public opinion.	Number of residents "chatted" with. Policies / practices that are influenced/ reinforced by public responses.	PCC	Ongoing- informal basis.		
ce11		To develop and deliver a programme of webcasts.	Inform and Consult	To develop and deliver a programme of webcasts for the public to view and engage with on current and relevant topics. The programme could involve a range of the following: discussion forums, audiences with..., press conferences,.	To engage, challenge and seek the views of the public on a wide range of topics.	Number of webcasts delivered. Number of residents actively interacting with the webcast. Number of residents viewing webcasts at a later date. How the public rate the webcast.	Publicity and Media officer, PRO Engagement and C.Ex.	Programme of webcasts developed and agreed for the next 3 months by 31/10/14. First webcast delivered by 30/11/14. Monthly delivery there after.		
ce12		To develop, deliver and support Community Safety Ambassadors across the County. See CSA action plan.	Inform and involve	To recruit, develop and support 30 local Community Safety Ambassadors who are the PCC's eyes and ears in the community, ensuring the PCC is kept informed of local community safety concerns, issues or tensions within their designated locality forum.	The PCC is informed of relevant Policing and Community Safety issues, concerns and developments in their Locality forum area.	The receipt of 30 CSA reports quarterly. The number of issues or concerns which are identified by CSA's and what action was taken to address them. The reinforcement that Police and partners are working effectively in the locality.	PRO engagement	Quarterly report updates. 31/10/14.		
ce13	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies.	Involve	Provide an up to date website with links to relevant partner agencies websites with crime prevention advice.	More residents take preventative measures and thus reducing their risk of becoming a victim of crime.	Number of residents re-directed to crime prevention websites via the PCC website??	PRO Criminal Justice	Quarterly update.		
ce14 also see pts ??		To financially support partner agencies to provide relevant crime prevention advice and products through the PCC grants scheme.	Involve	Financially supporting a range of partners who actively engage Warwickshire's residents and Businesses in crime prevention advice and activities. Partners may include WCC, Neighbourhood watch, Horse Watch Rural watch, Community Safety Partnerships.	Increased public awareness about how to secure their property and safe. Reduction in overall crime.	Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	ALL PRO for their area.	Monitoring reports quarterly. Year end report 31/5/14.		
ce15	To financially support services in the community which impact on Crime and Disorder in Warwickshire.	To develop, deliver and evaluate the PCC grants scheme across Warwickshire.	Inform and Involve	To annually promote, deliver and evaluate a wide range of projects across Warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police and Crime plan.	To impact on crime and disorder as detailed in each application.		ALL PRO for their area.	Initial visits to each project by 1/11/14. Monitoring reports quarterly. Year end report 31/5/14.		
Young People Engagement										

Warwickshire PCC Partners engagement action plan 2014-16

Police and Crime Plan Objective 1 • Reduce Crime and Disorder

Action number	Aim	Action	Type of Engagement	Details	Outcome	Measure	Owner	Timescale	Update	Status
Partner agencies inc voluntary and 3rd Sector.										
PrtsO1	To raise awareness of the Police and Crime Commissioner.	Produce and distribute literature about the role and responsibilities of the PCC.	Inform	Produce web based information about the PCC for all partner agencies to access and promote where appropriate.	Increased public awareness of the PCC.		Publicity and Media officer	First leaflet to be produced and distributed by 01/11/2014		
PrtsO2			Inform	Produce regular updates/ Newsletters in regards to the work of the PCC and his office for Partners and for them to include on their website.	Partners feel informed about action taken and delivered by the PCC.	Number of Partners who provide the information to their clients/ service users.	Publicity and Media officer and all PRO's	First update to be produced and distributed by 01/11/2014 quarterly update there after.		
PrtsO3		Develop and release regular press releases regarding the work of the PCC.	Inform	Press releases to be circulated to partners where appropriate.	Increased partner awareness of the PCC and activities he is involved with.	Number of press release circulated.	Publicity and Media officer	First press release by 16/09/14. weekly there after.		
PrtsO4	To provide a range of engagement opportunities for the partners to engage with the PCC and share their views, concerns or ask questions.	To promote social media engagement opportunities.	Inform	All correspondence to include links to Facebook, Twitter, the PCC website and blog site.	To provide partners with a range of engagement opportunities to suit them.	Number of new followers, tweets, friends and website visitors.	All staff	30/09/2014		
PrtsO5		To work with partners develop, promote and deliver out and about days in each district/ borough. See com eng days plan tab.	Inform and Consult	To develop a programme of out and about days (inc public surgeries) in each district/ borough providing the partners with meaningful opportunities to address the PCC.	To provide partners with a range of opportunities to meet the PCC and ask questions.	Number of out and about days delivered. Number of partners engaged with. Number of questions answered or feedback given. Number of actions taken away and their outcomes.	PRO engagement	Programme developed by 30/09/2014. First Police engagement days delivered by July 14. 1 a month thereafter.		
PrtsO6		Deliver elected members seminars/ briefings.	Inform	Elected members briefing will be delivered as part of the Out and about days and a programme of events will be held at Shire hall.	To Raise elected members awareness of the role and engagement opportunities with the PCC	Number of sessions held. Number of members attending, number of members who have a good awareness of the role and actions of the PCC. Member survey??	PRO engagement	local events as per Out and about days. Shire hall events bi annually.		
PrtsO7		To promote and deliver public scrutiny meetings.	Inform and involve	To promote and deliver bi-monthly webcast public scrutiny meetings in rotation around the borough/ districts. To encourage partners to promote the meeting, attend or to view online.	To provide the public and partners with the opportunity to ask the PCC and Chief Constable questions. To provide informative information about a range of work areas of relevance to them.	Number of public attending the meetings. Number of people viewing the webcast, number of tweets associated with the webcast. Number of public asking questions, number of tweets asking questions to the PCC/ CC. Feedback received in regards to the meeting.	Admin Staff and Publicity and Media officer	Ongoing		

Police and Crime Plan Objective 4 • To empower local communities to prevent crime and disorder

Action number	Aim	Action	Type of Engagement	Details	Outcome	Measure	Owner	Timescale	Update	Status
PrtsO8	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies.	Involve	Provide an up to date website with links to relevant partner agencies websites with crime prevention advice.	More residents take preventative measures and thus reducing their risk of becoming a victim of crime.	Number of residents re-directed to crime prevention websites via the PCC website??	PRO Criminal Justice	Quarterly update.		
PrtsO9		To financially support partner agencies to provide relevant crime prevention advice and products through the PCC grants scheme.	Involve	Financially supporting a range of partners who actively engage Warwickshire's residents and businesses in crime prevention advice and activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA.	Increased public awareness about how to secure their property and safe. Reduction in overall crime.	Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	ALL PRO for their area.	Monitoring reports quarterly. Year end report 31/5/14.		
Prts10	To support the Community Safety Partnerships and 3rd sector & voluntary services to deliver projects to address/ impact on Crime and Disorder in Warwickshire.	To develop, deliver and evaluate the PCC grants scheme across Warwickshire.	Inform and Involve	To annually promote, deliver and evaluate a wide range of projects across Warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police and Crime plan.	To impact on crime and disorder as detailed in each application.		ALL PRO for their area.	Initial visits to each project by 1/11/14. Monitoring reports quarterly. Year end report 31/5/14.		
Prts11		To attend and actively participate in relevant meetings which drive action to address crime and disorder in Warwickshire	Inform	Attend all CSP's quarterly meetings	Develop a good understanding of strategic issues affecting CSP's		PCC/ DPCC	Quarterly update.		
Prts12			Inform	Engage at an operational level with CSP's in each locality	Develop a Good understanding of current, emerging and future operational issues facing the CSP's and brief the PCC and DPCC appropriately.		ALL PRO for their area.	Quarterly update.		
Prts13	To recognise support the wide range of volunteers who work with the police	To proactively support and assist with the development of the Warwickshire Neighbourhood watch scheme.	Inform and involve	To attend and participate in meetings and activity as required by the Warwickshire Neighbourhood watch scheme.	To assist with an efficient and effective Warwickshire Neighbourhood watch scheme.	Support provided.	PRO engagement		Policy writing.	
Prts14		To proactively support and assist as appropriate the development of street pastor schemes.	Inform and involve	To attend and participate in meetings and activity as required by the Street Pastor scheme.	To assist with an efficient and effective Street Pastor scheme.	Support provided.	PRO engagement			
Prts15		To proactively support and assist as appropriate with crimestoppers and their targeted projects.	Inform and involve	To attend and participate in meetings and activity as required by crimestoppers.	To assist with an efficient and effective Street Pastor scheme.	Support provided.	PRO engagement			