

Warwickshire Police and Crime Commissioner's

Engagement Strategy

Draft August 2014

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Foreward by Ron Ball Police and Crime Commissioner

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Alternative formats

A summary of the draft Community engagement strategy can be made available in alternative formats. For more information please contact The Office of the Police and Crime Commissioner 01926 412322 or email us at OPCC@warwickshire.gov.uk

Foreward by Ron Ball, Police and Crime

Commissioner for Warwickshire.

The Police and Crime agenda involves many residents, volunteers and organisations working together to ensure Warwickshire is a safe place to live, work and visit. Through this engagement strategy I will set out how I intend to meaningfully engage with the:

Picture of Ron Ball consulting with residents.

- Public,
- Specific interest groups including victims, witnesses and young people,
- Community safety partners,
- The Police service.

I will ensure I have an advertised programme of engagement opportunities. It is my hope that anyone living, working or visiting Warwickshire will have the opportunity to express their views / concerns to me either in person, via written communication with my office, or through my network of Community Safety Ambassadors.

As the Warwickshire elected representative, who is responsible for holding the Chief Constable to account, I firmly believe that listening and responding to the views and experiences of the community and partner organisations is key to ensuring we have an efficient and effective Police force.

Over the years the Police and public sector have experienced significant funding cuts. It is my responsibility to ensure these cuts have minimal impact on front line policing and services. In order to understand if this is the case it is essential that I am able to effectively engage with residents, seek their views and opinions to inform and influence decisions which could ultimately effect or impact on residents and the services they receive.

Empowered local communities are key to addressing crime and disorder in their community. There are many people who volunteer their time to make Warwickshire a safer place. They provide residents with knowledge of how to protect themselves and their property, providing services to vulnerable and isolated residents and inform me of national and local issues which impact on them.

Working together to address crime and disorder is essential. By ensuring I have mechanisms in place to inform, consult and involve residents, partner agencies and business, I will ensure that the feedback I receive will help inform, influence and shape our future policies and service provision.

I welcome your views, thoughts and observations on this engagement strategy. These can be e-mailed to me at opcc@warwickshire.gov.uk.

Ron Ball Police and Crime Commissioner

Warwickshire.

1. Context.

The Police Reform and Social Responsibility Act 2011 places a statutory duty on Police and Crime Commissioners to listen and have regard to the views of local people about policing in their area.

Warwickshire's Police and Crime Plan 2013 – 2017 sets out five priorities:-

- To reduce crime and disorder
- To protect the public from harm
- To empower local communities to prevent crime and disorder
- To deliver an efficient and effective police force for Warwickshire
- To meet the requirements of the Strategic Policing Requirement

This Engagement Strategy underpins the delivery of these key priorities, in particular the focus on empowering local communities to prevent crime and disorder.

The Plan reflects the part everyone can play in reducing crime and disorder. It highlights the importance of volunteers in this work, whether as special constables, police staff volunteers, independent custody visitors, street pastors, mentors or as members of Neighbourhood Watch.

Listening to the views of local people, including special interest groups, provides valuable information about what works, what does not work and how we can do better.

In a policing area the size of Warwickshire with more than half a million people and a range of diverse communities, effective engagement represents a challenge.

This strategy outlines how we will work together to inform, consult and involve local people to improve the services which Warwickshire's Police and Crime Commissioner is responsible for. It is for everybody who wants to get involved in influencing current and future service provision and enhancing the quality of life for people across Warwickshire.

Warwickshire is a safe place to live and that in itself is an important message to send but there is much more we can do together to reduce crime and antisocial behaviour in the county so that people are safe and feel safe in their communities.

Item 9

2. What is Engagement?

Essentially, engagement is about making sure that people can get involved and take part in a range of ways in the planning, development and delivery of services. It goes further than informing and consulting local people by seeking to enable communities to take an active part in influencing decision-making and service delivery. The main levels of community engagement are:

Informing you

Providing up to date, appropriate information about services, policies and decisions that might affect or interest you.

Consulting you

Providing opportunities for you to have your say about decisions, services and plans through consultations, surveys and conversations.

Acting on the feedback we receive and showing how it has influenced the decisions made.

Involving you

Providing opportunities to get involved, over and above informing and consulting, to give you a greater influence over decisions and delivery.

Everyone should be involved in making Warwickshire a great place to live, and work. If you live, are part of a local group or business in Warwickshire, you will know what community safety issues there are in your community. You may have a view on how issues can be addressed or services improved in the future. By taking part you can help influence decisions that are being made about policing and community safety in Warwickshire.

3. Who is this strategy for?

This strategy is for anyone who is interested in playing a part in improving the policing service in Warwickshire. This includes public and private organisations, voluntary and community groups, residents, workers and students.

4. Our Vision - "To protect the public from harm".

The vision is based on communities that are informed and empowered to engage. We aim to be responsive to the feedback from communities and involve you in decision-making and shaping the services that affect you. To achieve this information, consultation and involvement must be provided on

the right issues, targeted at the right people, at the right time, in an accessible way. The Police and Crime Commissioner is committed to involve and empower Warwickshire residents and communities and we will follow the principles below.

Be honest and open

- Make clear the purpose of any engagement activity and use the right methods (proportionate to the significance of the issues) to engage local people
- Be clear about what can be influenced.
- Use honest, accurate and unbiased information

Listen to each other's views

 Listen and respond to individuals and communities, enabling and empowering residents to play an effective role in setting priorities, designing services and influencing decisions to shape their local area.

To be inclusive

 Undertake fair and impartial engagement to ensure individuals are offered equal opportunities to participate in issues that may affect them and make a difference.

• No one section of the community is disadvantaged in terms of the policing service they receive.

Work together

 Share knowledge and information openly with residents and partners, whilst respecting confidentiality. Use what we have learnt to better understand and engage with our communities, and to improve the services we deliver.

Keep in touch

• Provide feedback and demonstrate the changes that are made as a result of engagement.

Engagement Principles.

Item 9

5. Types of Engagement.

Each type of engagement is important and different methods will be used depending on the aim, activity and circumstances. People will be engaged in a way that considers their needs and takes account of local circumstances. The approach and resources required will be proportionate to the issue and likely benefits. Engagement will take place as early as possible to ensure that services are shaped around the needs and aspirations of local communities.

The principal ways that we will inform and consult with you (dependant upon the type of decision being made) are set out in table 1. The detail around the actions and types of activities we plan to deliver over the term of office are detailed in the three action / delivery plans, see appendix 5.1, 5.2 and 5.3.

Informing You.	Consulting You.	Involving You.
Providing information to keep you informed about what is happening, and help you understand an issue, service or a planned action.	Asking you for feedback, advice or opinion on a particular issue – stating what can and cannot be changed.	Working together throughout the process to ensure that concerns and aspirations are understood and considered, encouraging people to put forward ideas, options, initiatives and actions.
Posters, fliers, banners and publications.	Questionnaires and surveys, structure feedback form, surveys.	Public or specific targeted discussion meetings with interested parties.
Local newspaper press releases, publications, radio and TV interviews.	Online surveys and e-consultation (via the internet).	Public or stakeholder workshops to identify issues and shape options.
Newsletters, letters, leaflets or summaries, websites.	Public, neighbourhood or specific meetings or surgeries.	Participatory budgeting.
Email, Twitter, web alerts, Facebook, podcast.	Residents, citizens, user panels, discussion groups and community groups.	Interaction with Members of Parliament, elected Warwickshire Councillors, Parish Councillors, employees.
Information stalls / open days/ roadshows / exhibitions.	Consultation events/ workshops / roadshows.	Comments and complaints.
Public and specific meetings, presentations, briefings.	Written consultation through letter or email.	Providing opportunities for community run services.

Table 1: The types of communication the Warwickshire Police and Crime Commissioner may use to engage the public.

6. Who should be involved?

Good engagement needs a defined audience. It is important to engage with those who are most likely to be affected by services, policies and decisions. This may be residents, people who work in the county, visitors, voluntary organisations, businesses, parish councils or residents' associations.

There are many groups, organisations and individuals that represent different interests. The contacts to be considered depend upon the subject matter.

Before undertaking an engagement exercise we will consider the following:

- Who should be involved?
- Why are people / groups being involved?
- Timing of involvement. (Consultation should be open for 12 weeks unless there are clear reasons such as statutory guidelines that say otherwise (e.g. there are shorter statutory time periods for planning consultations)).
- How people will be involved

We support strong, active and inclusive communities, who are informed and involved in decision-making. To enable people to get involved, groups, communities and individuals need to have the opportunity to learn about the relevant processes, and develop skills and knowledge on how to influence decisions. This is called building capacity. This can have added benefits, as organisations learn more about communities' needs as well as communities learning more about the decision making process. Over time this helps to improve relationships and the quality of involvement that takes place.

Opportunities to do this should be provided at appropriate times to ensure people can prepare for their involvement. This is particularly important for people representing community groups who often have very limited time and resources.

There are some people that very rarely get involved with what is happening in their local area. These may be people who do not know about what's happening, are not confident or able to get involved, may not wish or have the time to be involved or may be happy with the decisions being made. These people are sometimes called 'hard to reach' or 'seldom heard' or 'hard to hear' groups.

Hard to reach groups are groups of people that may be or feel excluded from engagement due to their personal circumstances or previous experiences. Disadvantaged groups may find it more difficult than normal to get involved.

The involvement of people whose voices may not be heard or who can be marginalised must be given particular consideration. These groups include age, gender, disability, race, religion/belief, pregnancy, marital / partnership status and sexual orientation.

We are keen to involve under-represented groups and specific interest groups such as, but not exclusive to, those detailed below in diagram 1.

Considering different ways to engage and communicate helps hard to reach groups but also benefits everyone and is good practice.

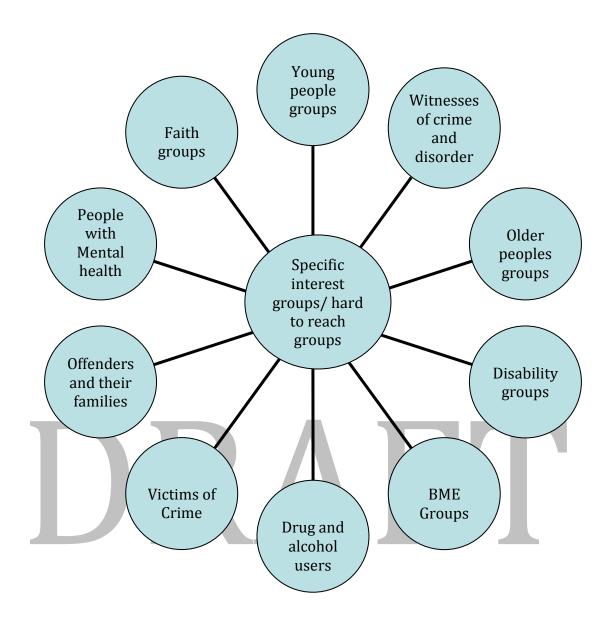


Diagram 1: Specific interest groups / hard to reach groups which the Police and Crime Commissioner may wish to specifically engage with.

7. What happens to the results?

Effective community engagement will help us to understand local communities' concerns, needs and issues, which will help us deliver good quality services and better outcomes.

On a daily basis the office receives feedback, suggestions, Freedom of Information requests, general correspondence and complaints. The office aims to acknowledge all correspondence with the office in 3 working days and provide a formal written response within 28 working days. The staff of the OPCC will consult where appropriate with partner agencies to ensure a full response is provided to the correspondent. The exception to this aim is Freedom of Information requests, which will be respond to as per the statutory requirements.

To demonstrate that we have listened after a formal consultation we will:

- Publish on the website a summary of formal consultation feedback received and our response to it.
- Where possible show how the results have been used to influence final decisions.
- Feedback the results and the decision to those who took the time to get involved.

Data protection – your details

When we deal with your feedback we will keep to relevant data protection laws. Your details will be entered onto a consultation database but we will not disclose personal information to third parties for marketing purposes. In all our dealings with the public, we are committed to following the Human Rights Act 1998.

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Warwickshire PCC Police engagement action plan 2014-16

Police and Crime Plan Objective 3 • Deliver an efficient and effective police service

Action number	Aim	Action	Type of Engagement	Details	Outcome	Measure	Owner	Timescale	Update	Status
	ficers and police staff.									
PO1	Police and Crime	Produce and distribute literature about the role and responsibilities of the PCC.	Inform	Produce web based information about the PCC for all employees to access	Increased public awareness of the PCC.		Publicity and Media officer	First leaflet to be produced and distributed by 01/11/2014		
PO2			Inform	Produce regular updates/ Newsletters in regards to the work of the PCC and his office for staff on the website.	Staff feel informed about action taken and delivered by the PCC, especially when that action impacts on them.	Online, via email updates, annual survey of staff ??	Publicity and Media officer and all PRO's	First update to be produced and distributed by 01/11/2014 quarterly update there after.		
PO4		Develop and release regular press releases regarding the work of the PCC.	Inform	Press releases to be circulated to staff where appropriate.	Increased staff awareness of the PCC and activities he is involved with.	Number of press release circulated.	Publicity and Media officer	First press release by 16/09/14. weekly there after.		
PO6	To provide a range of engagement opportunities for the staff to engage with the PCC and share their views, concerns or ask questions.	To promote social media engagement opportunities.	Inform	All correspondence to include links to Facebook, Twitter, the PCC website and blog site.	To provide staff with a range of engagement opportunities to suit them.	Number of new followers, tweets, friends and website visitors.	All staff	30/09/2014		
P07		To develop, promote and deliver Police engagement days in each district/borough. See police eng days plan tab.	Inform and involve	To develop a programme of Police engagement days in each district/ borough providing the staff with meaningful opportunities to address the PCC.	To provide all staff with a range of opportunities to meet the PCC and ask questions.		PRO for each locality.	Programme developed by 30/09/2014. First Police engagement days delivered by July 14. 1 a month thereafter.		
PO8		To promote and deliver public scrutiny meetings.	Inform and involve	To promote and deliver bimonthly webcast public scrutiny meetings in rotation around the borough/districts. To encourage staff to attend or to view	To provide oublic and staff with the openatunity cask the PCC and Chinstable questions. To vovide formative information about a reas of elevance to hem.	tweets associated with	Dublicity	Ongoing		
PO9		To provide a dedicated e-mail address for staff to ask the PCC a question.	Involve	1,	All staff understand how to ask the PCC any question even if they have not been able to attend one of the engagement days.	number of staff satisfied with the	Duty PRO			
PO10	To recognise support the wide range of volunteers	To proactively support, assist with the development and fund of the specials constabulary.	Inform 1 involve	To a lend and part atom meetings and activitias required by the Specials Steering group	effective Specials constabulary and to ensure the PCC's desired uplift in Specials is achieved.	Number of specials, annual staff survey, PDR's.	PRO engagem ent			
PO11		To proactively sup, +, assist with the developmer. nd fund of the Police Sup + t Volunteers.	Inform & involv		resourced appropriately, that PSV are receiving the support they require to succeed and PSV are	to have your say about	PRO engagem			
PO12		To proactively support, assist with the development and fund of the Citizens academy.	l ^r ∍rm and involve	To attend and participate in meetings and activity as required by the Citizens Academies Steering group	To oversee the development of a successful Citizens academy scheme in Warwickshire.	number of Academies delivered, Number of attendees and number who graduate, attendees evaluation.	PRO engagem ent			
PO13		To proactively support, assist with the development and fund of the Cadets scheme.	Inform and involve	To attend and participate in meetings and activity as required by the Cadets Steering group	To oversee the development of a successful cadet scheme in Warwickshire.	Number of Cadets, percentage who successfully complete the course, number who go into Police volunteers roles, cadets evaluation individuals and project report.	PRO			
PO14	Celebrate and thank officers staff and volunteers for their	To deliver 2 PCC garden parties for Officers, Staff and volunteers plus a guest.	Inform and involve	An event to be held at Leek Wotton and another in the North to thanks the Police family for their work. To coinside with Andy's retirement.	A work force that is engaged and positive. A workforce that feels valued and respected.	held, Number of Police family who attend, attendees	PRO engagem ent and Anya Ward.??			

Warwickshire PCC Community engagement action plan 2014-16

Police and Crime Plan Objective 4 • To empower local communities to prevent crime and disorder

Action	Aim	Action	Type of Engagem	Details	Outcome	Measure	Owner	Timescale	Updat	
number	Public Engagement		ent						е	us
ce1		Produce and distribute literature about the role and responsibilities of the PCC.	IIntorm	Produce leaflets for use at community engagement events, GP surgeries, council front desks etc.	Increased public awareness of the PCC.		Publicity and Media officer	First leaflet to be produced and distributed by 01/11/2014		
ce2			Inform	Produce regular updates and articles for district/borough magazines, school newsletters, older peoples forums, Parish Council newsletters/websites, website, neighbourhood watch newsletters and e-mails, community safety ambassadors and ICV's, members of the public who sign up to community messages on the website.	Members of the public feel informed about action taken and delivered by the PCC.	Online bi annual survey of residents who receive community messages.	Publicity and Media officer			
ce3			lintorm	Produce roller banners and posters for community engagement events.	attract members of the public to	Roller banners produced. Number of members of the public who engage with PCC at public events where the roller banners are present.	Publicity and Media officer			
ce4		Develop and release regular press releases regarding the work of the PCC.	Inform	Press releases to be circulated to the Media, OPCC, CSA's, ICV's, Parish Councils, funded groups, CSP's, elected members and via community messages where appropriate.	the PCC and activities he is involved with.	Number of press release circulated. Number of press releases published or reported on by the media.	Publicity and Media officer	First press release by 16/09/14. weekly there after.		
ce5			Inform	Develop a community database to distribute appropriate media releases to.		Number of community groups and individuals receiving up to date media releases.	Publicity and Media officer	30/09/2014		
ce6	To provide a range of engagement opportunities for the public to engage with the PCC and share their view, concerns or answer their questions.	To promote social media engagement opportunities.	Inform	All correspondence to include links to Facebook, Twitter, the PCC website and blog site.	To provide residents with a	Number of new followers, tweets, friends and website visitors.	All staff	30/09/2014		
ce7		To develop, promote and deliver community out and about days in each district/borough. See out and about days plan tab.	and	To develop a programme of Out and about days (inc public surgeries) in each district/ borough providing the public with meaningful opportunities to address the PCC.	range of opport nities to meet the PCC and requestions.	Number c 'ut and about days delivered. N 'ber of residents engaged with. Imber of questions answ d or feedback given. Number of 'ck surveys completed.	PRO engagement	Programme developed by 30/09/2014. First out and about days delivered by 20/12/14.		
ce8		To promote and deliver public scrutiny meetings.	Inform and Involve	To promote and deliver bi-monthly v sucas. Vic scrutiny meetings in rotation are aid the borou districts.	To provice the public with the opportunity wisk the PCC and Chie. Constably restions. It provides the public to informative hours a range of work areas of avance	Number of public attending the meetings. Number of people viewing the webcast, number of tweets associated with the webcast. Number of public asking questions, number of tweets asking questions to the PCC/ CC. Feedback received in regards to the meeting.	Admin Staff and Publicity and Media officer	Ongoing		
ce9		To seek the publics views on a range of current topics.	Consult	To actively the public for . Aback specific topics throug MCC annual sur the visites online survey, visite questionnairs and local publications. Cour include Police a crime in refresh, precept, vicin services, explances videaling with the Polica and include Po	and practices which are	Number of respondents. Policies		Ongoing		
ce10		To deliver informal chats with the public.	Consult	On an informal basis dis as issues r levant to the PCC with randomly select membres of the community.	and practices which are	Number of residents "chatted" with. Policies / practices that are influenced/ reinforced by public	PCC	Ongoing- informal basis.		
ce11		To develop and deliver a programme of webcasts.	and Consult	To develop and deliver a programme of webcasts for the public to view and engage with on current and relevant topics. The programme could involve a range of the following: discussion forums, audiences with, press conferences,.	To engage, challenge and seek the views of the public on a wide range of topics.	Number of webcasts delivered. Number of residents actively interacting with the webcast. Number of residents viewing webcasts at a later date. How the public rate the webcast.	Publicity and Media officer, PRO Engagement and C.Ex.	Programme of webcasts developed and agreed for the next 3 months by 31/10/14. First webcast delivered by 30/11/14. Monthly delivery there after.		
ce12		To develop, deliver and support Community Safety Ambassadors across the County. See CSA action plan.	and involve	To recruit, develop and support 30 local Community Safety Ambassadors who are the PCC's eyes and ears in the community, ensuring the PCC is kept informed of local community safety concerns, issues or tensions within their designated locality forum.	issues, concerns and developments in their Locality	The receipt of 30 CSA reports quarterly. The number of issues or concerns which are identified by CSA's and what action was taken to address them. The reinforcement that Police and partners are working effectively in the locality.	PRO engagement	Quarterly report updates. 31/10/14.		
	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies.	Involve	Provide an up to date website with links to relevant partner agencies websites with crime prevention advice.	More residents take preventative measures and thus reducing their risk of becoming a victim of crime.	Number of residents re-directed to crime prevention websites via the PCC website??	IC:riminal	Quarterly update.		
ce14 also see pts ??		To financially support partner agencies to provide relevant crime prevention advice and products through the PCC grants scheme.	Involve	Financially supporting a range of partners who actively engage Warwickshire's residents and Businesses in crime prevention advice and activities. Partners may include WCC, Neighbourhood watch, Horse Watch Rural watch, Community Safety Partnerships.	Increased public awareness about how to secure their property and safe . Reduction in	Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	ALL PRO for their area.	Monitoring reports quarterly. Year end report 31/5/14.		
ce15	community which impact on Crime and	To develop, deliver and evaluate the PCC grants scheme across Warwickshire.	and Involve	To annually promote, deliver and evaluate a wide range of projects across Warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police and Crime plan.	To impact on crime and disorder as detailed in each application.		ALL PRO for their area.	to each project by 1/11/14.		

Action number	Aim	Action	Type of Engagem ent	Details	Outcome	Measure	Owner	Timescale	Updat e	Stat us
ce16		Positively engage with young people.	Inform and consult	To visit all PCC funded youth activities and speak with participants about the impact of the project on them.	, , ,	Number of schemes visits. Quarterly monitoring reports				
ce17		To develop, deliver, evaluate and financially support a programme of youth engagement with TS4YP (Targeted Support for young people). See TS4YP action plan.	Inform and Involve	Commissioning targeted youth support to work with the OPCC to deliver a range of meaningful youth engagement opportunities for the young people and the PCC.	an opportunity to engage with the PCC, ask questions and	Number of engagement sessions delivered. Number of issues raised. Number of polices/ practices influenced as a resonal fyouth engagement.	PRO engagement	Report after each event annual overview.		
ce18		To visit local schools as invited/ as arranged to speak about the role of the PCC	Inform	To visit local schools to deliver awareness presentations about the role of the PCC.	Increased awareness and interest in the role of the P	?4	PRO engagement			
ce19			Inform	To engage with Safer schools officers and the Polite youth engagement teams to engage in relevant activities at local schools i.e. Prison me no way.	reased awarei s and init in the role in the PCC.	??	PRO engagement	Initial discussions with schools PCSO's and youth engagement teams by 31/10/14. Programme of events developed by 30/11/14.		
ce20		To formally consult with an interested group of young people on Crime and Disorder topics. See TS4YP action plan.	Consult and Involve	Commissioning targe. Youth so or it to with the Of to develop a constant ally consult elected young peo, on their views in gards policies, practices and arrent issues at fing critical and disorder.	PCC .3 seek the views of young sople on current and new	Number of meetings held. Number of topics discussed. Number of Policies, procedures and topics influenced as a result of the consultation.	PRO engagement	Minutes/ actions of each meeting held. Timescale TBC.		
ce21		To promote and hold an annual Crime and disorder debating completion for young people across Warwickshire.	Involve	To hold and annua Impetition 1 enable young people to engage in the ive debet as on specific crime and disorder topics. All the is and colleges to be made aware of the ever.	Young people awareness around specific Crime and Disorder topics developed.	how many schools take part in the debate. Attendees questionnaires.	PRO engagement	ТВС		
Older Pe	oples Engagement.									
ce22		TBC	T		I	I				
	tors of crime engagen									
	Adult Offenders	TBC							<u> </u>	
	Youth offenders nent with other specification	TBC	<u> </u>							
	BME	TBC							I	
	Faith groups	TBC								
	Disability groups	TBC								
ce27	Business groups	TBC								
ce28	Rural Crime groups	TBC	_							
	Gypsies and travellers	твс								
ce30	Eastern European communities	ТВС								
	0 1	TBC							<u> </u>	
Ce.32	Drug and alcohol users	ТВС								
Police	and Crime Plan			he public from harm						
Action number		Action	Type of Engagem ent	Details	Outcome	Measure	Owner	Timescale	Updat e	Stat us
	of crime Engagement-									
ce33		TBC								
	es of crime engageme		T T		T	T		I	ı	
ce34		TBC		<u> </u>	L	L	<u> </u>	<u> </u>	<u> </u>	

Warwickshire PCC Partners engagement action plan 2014-16

Police and Crime Plan Objective 1 • Reduce Crime and Disorder

Action	and Grime Plan Ob		Type of		Outocarra	Magazi	6	T:	U	Ct. t
number	Aim	Action	Engagement	Details	Outcome	Measure	Owner	Timescale	Update	Status
Partner a	gencies inc voluntary and	3rd Sector.								
				Produce web based				First leaflet to be		
	To raise awareness of the	Produce and distribute		information about the PCC	Increased public awareness of the		Publicity and	produced		
	Police and Crime Commissioner.	literature about the role and responsibilities of the PCC.	Inform	for all partner agencies to access and promote where	PCC.		Media	and distributed		
	Commissioner.	responsibilities of the Fee.		appropriate.			officer	by		
								01/11/2014 First update		
				Dan duna na sudan un data a /				to be		
				Produce regular updates/ Newsletters in regards to	Dentu and facilitate was all all and	Number of Partners	Publicity and	produced and		
PrtsO2			Inform	the work of the PCC and his office for Partners and for	Partners feel informed about action taken and delivered by the	who provide the information to their	Media officer	distributed		
				them to include on their	PCC.		and all	by 01/11/2014		
				website.			PRO's	quarterly update there		
								after.		
		Develop and release regular		Press releases to be	Increased partner awareness of	Ni. wash an af musa a	Publicity	First press release by		
PrtsO3		press releases regarding the work of the PCC.	Inform	circulated to partners where appropriate.	the PCC and activities he is involved with.	Number of press release circulated.	and Media	16/09/14. weekly there		
		WOR OF THE PCC.		арргорнате.	involved with.		officer	after.		
	To provide a range of engagement opportunities			All correspondence to	T	Number of new				
PrtsO4	for the partners to engage	To promote social media	Inform	include links to Facebook,	To provide partners with a range of engagement opportunities to suit	followers, tweets,	All staff	30/09/2014		
	with the PCC and share their views, concerns or ask	engagement opportunities.		Twitter, the PCC website and blog site.	them.	friends and website visitors.				
	questions.							Programme		
						Number of out and		developed		
		To work with partners		To develop a programme of out and about days (inc		about days delivered. Number of partners		by 30/09/2014.		
DetaOF		develop, promote and deliver	Inform and	public surgeries) in each	To provide partners with a range of	engaged with.	PRO	First Police		
PrtsO5		out and about days in each district/ borough. See com	Consult	district/ borough providing the partners with meaningful	opportunities to meet the PCC and ask questions.	answered or feedback		engagement days		
		eng days plan tab.		opportunities to address the PCC.		given. Number of actions taken away		delivered by July 14. 1 a		
				. 55.		and their outcomes.		month		
						Number of sessions		thereafter.		
				Flected members briefly		held, Number of		local events		
		Deliver elected members		Elected members briefing will be delivered as part of	To Raise elected members awareness of the role and		PRO	as per Out and about		
PrtsO6		seminars/ briefings.	Inform	the Out and about days and a programme of events will	engagement opportunities with the	who have a good awareness of the role	engagem ent	days. Shire		
				be held at Shire hall.	PCC	and actions of the	o. i.	hall events bi annually.		
			<u> </u>	<u> </u>		PCC. Member survey??	<u>L</u> _			
						Number of public attending the				
						meetings. Number of				
				To promote and deliver bi-		people viewing the webcast, number of				
				monthly webcast public scrutiny meetings in rotation	To provide the public and partners with the opportunity to the	tweets associated	Admin Staff and			
PrtsO7		To promote and deliver	Inform and	around the borough/	PCC and Chief C stable	with the webcast. Number of public	Publicity	Ongoing		
		public scrutiny meetings.	involve	districts. To encourage partners to promote the	questions. Tr אונ 'e informative informatic א bout a nge of work	asking questions,	and Media			
				meeting, attend or to view online.	arean of renvance to m.	number of tweets asking questions to	officer			
				Ionline						
				Orimite.		the PCC/ CC.				
				oriane.		Feedback received in regards to the				
Police	and Crime Plan Ob	jective 4 • To empov	ver local co		ot crir and disorder	Feedback received in				
Action		jective 4 • To empov	Type of	mmun ^{; (i} es to prev	't crir and disorder	Feedback received in regards to the	Owner	Timescale	Update	Status
	Aim Empowering the local				ot crir and disorder come	Feedback received in regards to the meeting. Measure	Owner	Timescale	Update	Status
Action number	Aim Empowering the local residents to take	Action To provide crime prevention	Type of	Details Provide an L) to date	come	Feedback received in regards to the meeting. Measure Number of residents			Update	Status
Action number	Aim Empowering the local residents to take responsibility for their property and personal	Action	Type of	Provide an up to date absite with take to a vant partner ar uncies	More reasure and thus reducing their	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites	PRO Criminal	Timescale Quarterly update.	Update	Status
Action number	Aim Empowering the local residents to take responsibility for their	Action To provide crime prevention advice in a range of	Type of Engagement	Details Provide an up to date absite with takes to	More reasont take preventative	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites	PRO	Quarterly	Update	Status
Action number	Aim Empowering the local residents to take responsibility for their property and personal safety and to reduce their	To provide crime prevention advice in a range of mediums and through a	Type of Engagement	Provide an up to date absite with take to a vant partner ar uncies with sites with a me provention advice.	More reasure and thus reducing their	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC	PRO Criminal	Quarterly	Update	Status
Action number	Aim Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of	To provide crime prevention advice in a range of mediums and through a	Type of Engagement	Provide an up to date absite with takes to previous we partner ar uncies we provention advice. Fire ally support a	More reasure and thus reducing their	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website??	PRO Criminal	Quarterly	Update	Status
Action number	Aim Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of	To provide crime prevention advice in a range of mediums and through a	Type of Engagement	Provide an LD to date absite with LD to date with LD to date absite with LD to date. Fire ally support a range of the rewho actively engage	More reasure and thus reducing their	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC	PRO Criminal	Quarterly	Update	Status
Action number	Aim Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of	Action To provide crime prevention advice in a range of mediums and through a range of partner agencies.	Type of Engagement	Provide an up to date absite with take to previde with take to previous with come provention advice. First ally support a range of their who	More reasure and thus reducing their accoming a victim of crime.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided	PRO Criminal Justice	Quarterly	Update	Status
Action number	Aim Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially suppor rtner	Type of Engagement	Provide an LD to datability to	More reasure and thus reducing their becoming a victim of crime.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of	PRO Criminal Justice	Quarterly update. Monitoring reports	Update	Status
Action number	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support return agencies to provide release in the crime prevention advice a support of the crime ad	Type of Engagement	Provide an up to date absite with take to a vant partner ar ancies we asites with come provention advice. Find ally support a range of their who actively engage farwickshire's residents a susinesses in crime	More reasure and thus reducing their Decoming a victim of crime. Increased public awareness about how to secure their property and	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing	PRO Criminal Justice	Quarterly update.	Update	Status
Action number PrtsO8	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support return agencies to provide relunt	Type of Engagement	Provide an L) to date absite with Links to L vant partner ar uncies we sites with come provention advice. Fine ally support a range or their who actively engage farwickshire's residents a susinesses in crime prevention advice and activities. Partners may include WCC, Neighbourhood watch,	More reasure and thus reducing their Decoming a victim of crime.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The	PRO Criminal Justice	Quarterly update. Monitoring reports quarterly. Year end report	Update	Status
Action number PrtsO8	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support return agencies to provide relent crime prevention advice a products through the PCC	Type of Engagement	Provide an LD to datability to the state of	More reasure and thus reducing their Decoming a victim of crime. Increased public awareness about how to secure their property and	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention	PRO Criminal Justice	Quarterly update. Monitoring reports quarterly. Year end	Update	Status
Action number PrtsO8	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support return agencies to provide relent crime prevention advice a products through the PCC	Type of Engagement	Provide an LD to datability to the residents Provide an LD to datability to the residents with rights to the residents a range of the residents a range of the residents a susinesses in crime revention advice and activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch,	More reasure and thus reducing their Decoming a victim of crime. Increased public awareness about how to secure their property and	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website	PRO Criminal Justice	Quarterly update. Monitoring reports quarterly. Year end report	Update	Status
Action number PrtsO8	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support return agencies to provide relent crime prevention advice a products through the PCC	Type of Engagement	Provide an LD to data absite with LD to data actively engage armickshire's residents a susinesses in crime activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships,	More reasure and thus reducing their Decoming a victim of crime. Increased public awareness about how to secure their property and	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime	PRO Criminal Justice	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14.	Update	Status
Action number PrtsO8	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support return agencies to provide relent crime prevention advice a products through the PCC	Type of Engagement	Provide an LD to datability to datability with LD to datability wi	More reasure and thus reducing their becoming a victim of crime. Increased public awareness about how to secure their property and safe . Reduction in overall crime.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime	PRO Criminal Justice	Quarterly update. Monitoring reports quarterly. Year end report	Update	Status
Action number PrtsO8	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support the ragencies to provide relent crime prevention advice to products through the PCC grants scheme.	Type of Engagement	Provide an LD to datability to have a concies who sites with the come provention advice. Fire a lly support of a range of the who actively engage farwickshire's residents a cusinesses in crime prevention advice and activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA.	More reasure and thus reducing their becoming a victim of crime. Increased public awareness about how to secure their property and safe . Reduction in overall crime.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime	PRO Criminal Justice	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14.	Update	Status
PrtsO9	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime. To support the Community Safety Partnerships and 3rd sector & voluntary services	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support the ragencies to provide relent crime prevention advice to products through the PCC grants scheme.	Type of Engagement	Provide an LD to datability to datability with LD to datability wi	More reasure and thus reducing their becoming a victim of crime. Increased public awareness about how to secure their property and safe . Reduction in overall crime.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	PRO Criminal Justice ALL PRO for their area.	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14.	Update	Status
PrtsO9	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime. To support the Community Safety Partnerships and 3rd sector & voluntary services	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support return agencies to provide relain to crime prevention advice a products through the PCC grants scheme. To develop, deliver and evaluate the PCC grants scheme across	Ir Ive	Provide an LD to datability to have a partners with a partner are ancies we provention advice. Fire ally support a range of their who actively engage arwickshire's residents a pusinesses in crime prevention advice and activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA. To annually promote, deliver and evaluate a wide range of projects across Warwickshire which evidence their impact on Crime and Disorder in	More reasure and thus reducing their in a pecoming a victim of crime. Increased public awareness about how to secure their property and safe. Reduction in overall crime.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	PRO Criminal Justice	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14. Initial visits to each project by 1/11/14. Monitoring reports	Update	Status
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PrtsO9	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime. To support the Community Safety Partnerships and 3rd sector & voluntary services to deliver projects to address/ impact on Crime and Disorder in Warwickshire.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support rener agencies to provide relent crime prevention advice to products through the PCC grants scheme. To develop, deliver and evaluate the PCC grants scheme across Warwickshire.	Ir Ive	Provide an up to date absite with thick to the vant partnet aconcies who sites with a mere who actively engage farwickshire's residents a cusinesses in crime prevention advice and activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA. To annually promote, deliver and evaluate a wide range of projects across Warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police	More reasure and thus reducing their in a percentage and the property and safe . Reduction in overall crime. To impact on crime and disorder	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	PRO Criminal Justice ALL PRO for their area. ALL PRO for their	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14. Initial visits to each project by 1/11/14. Monitoring reports quarterly. Year end	Update	Status
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PrtsO9 Prts10	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime. To support the Community Safety Partnerships and 3rd sector & voluntary services to deliver projects to address/ impact on Crime and Disorder in Warwickshire.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support agencies to provide releast or provide releast or products through the PCC grants scheme. To develop, deliver and evaluate the PCC grants scheme across Warwickshire. To attend and actively participate in relevant meetings which drive action to address crime and	Involve Inform and Involve	Provide an LD to data absite with LD to ancies wisites with Come provention advice. Find ally support of a range of their who actively engage for arwickshire's residents a describe and activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA. To annually promote, deliver and evaluate a wide range of projects across Warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police and Crime plan.	More reasure and thus reducing their in a secoming a victim of crime. Increased public awareness about how to secure their property and safe. Reduction in overall crime. To impact on crime and disorder as detailed in each application.	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	PRO Criminal Justice ALL PRO for their area. ALL PRO for their area.	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14. Initial visits to each project by 1/11/14. Monitoring reports quarterly. Year end report 31/5/14.	Update	Status
PrtsO9 Prts10	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime. To support the Community Safety Partnerships and 3rd sector & voluntary services to deliver projects to address/ impact on Crime and Disorder in Warwickshire.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support rener agencies to provide relent crime prevention advice to products through the PCC grants scheme. To develop, deliver and evaluate the PCC grants scheme across Warwickshire. To attend and actively participate in relevant meetings which drive action	Ir Ive	Provide an LD to databsite with LD to databsite with LD to late who partner ar uncies we sites with come provention advice. Find any support of a range of their who actively engage for farmickshire's residents and activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA. To annually promote, deliver and evaluate a wide range of projects across Warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police and Crime plan.	More reasure and thus reducing their in a pecoming a victim of crime. Increased public awareness about how to secure their property and safe. Reduction in overall crime. To impact on crime and disorder as detailed in each application. Develop a good understanding of strategic issues affecting CSP's Develop a Good understanding of	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	PRO Criminal Justice ALL PRO for their area. ALL PRO for their area.	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14. Initial visits to each project by 1/11/14. Monitoring reports quarterly. Year end report 31/5/14.	Update	Status
PrtsO9 Prts10	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime. To support the Community Safety Partnerships and 3rd sector & voluntary services to deliver projects to address/ impact on Crime and Disorder in Warwickshire.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support agencies to provide releast or provide releast or products through the PCC grants scheme. To develop, deliver and evaluate the PCC grants scheme across Warwickshire. To attend and actively participate in relevant meetings which drive action to address crime and	Involve Inform and Involve	Provide an up to data absite with take to have a vant partner aconcies who sites with come provention advice. Firmally support of a range of projects across who activities. Partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA. To annually promote, deliver and evaluate a wide range of projects across warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police and Crime plan. Attend all CSP's quarterly meetings	More reasure and thus reducing their in Secoming a victim of crime. Increased public awareness about how to secure their property and safe. Reduction in overall crime. To impact on crime and disorder as detailed in each application. Develop a good understanding of strategic issues affecting CSP's Develop a Good understanding of current, emerging and future	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	PRO Criminal Justice ALL PRO for their area. ALL PRO for their area.	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14. Initial visits to each project by 1/11/14. Monitoring reports quarterly. Year end report 31/5/14.	Update	Status
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PrtsO9 Prts10 Prts11	Empowering the local residents to take responsibility for their property and personal safety and to reduce their risk of becoming a victim of crime. To support the Community Safety Partnerships and 3rd sector & voluntary services to deliver projects to address/ impact on Crime and Disorder in Warwickshire.	To provide crime prevention advice in a range of mediums and through a range of partner agencies. To financially support and crime prevention advice to product through the PCC grants scheme. To develop, deliver and evaluate the PCC grants scheme across Warwickshire. To attend and actively participate in relevant meetings which drive action to address crime and disorder in Warwickshire.	Involve Inform and Involve	Provide an L to databsite with links to linvant partner aconcies wistes with come provention advice. Fire a ly support a range of partners may include WCC, Neighbourhood watch, Horse Watch, Rural watch, Community Safety Partnerships, crimestoppers, street pastors, WREP and CAVA. To annually promote, deliver and evaluate a wide range of projects across warwickshire which evidence their impact on Crime and Disorder in Warwickshire and support the delivery of the Police and Crime plan. Attend all CSP's quarterly meetings Engage at an operational level with CSP's in each locality To attend and participate in meetings and activity as	More recommend thus reducing their in Secoming a victim of crime. Increased public awareness about how to secure their property and safe. Reduction in overall crime. To impact on crime and disorder as detailed in each application. Develop a good understanding of strategic issues affecting CSP's Develop a Good understanding of current, emerging and future operational issues facing the CSP's and brief the PCC and	Feedback received in regards to the meeting. Measure Number of residents re-directed to crime prevention websites via the PCC website?? Anecdotal information. The number of residents provided with crime prevention advice. The number of residents purchasing crime prevention equipment. The number of website visits on crime prevention pages??	PRO Criminal Justice ALL PRO for their area. PCC/DPCC ALL PRO for their area.	Quarterly update. Monitoring reports quarterly. Year end report 31/5/14. Initial visits to each project by 1/11/14. Monitoring reports quarterly. Year end report 31/5/14. Quarterly update.	Update	Status
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